

**HEALTH SCRUTINY PANEL  
27 MARCH 2006**

**OUT OF HOURS REVIEW:EVIDENCE FROM MIDDLESBROUGH  
PRIMARY CARE TRUST PATIENT & PUBLIC INVOLVEMENT  
FORUM**

**PURPOSE OF THE REPORT**

1. To introduce to the Panel representatives from the Middlesbrough PCT Patient & Public Involvement Forum.

**RECOMMENDATIONS**

2. That the Panel notes the information presented to the Panel by the Patients Forum in relation to the overall review.
3. That the Panel asks any questions felt appropriate to assist in the investigation of the topic.

**CONSIDERATION OF REPORT**

4. At the last meeting, the Panel took evidence from Middlesbrough PCT and Primecare in relation to how the service is provided and its monitored. It was agreed that following additional evidence gathering, the PCT and Primecare would be invited back to provide additional evidence to the Panel and answer any supplementary questions.
5. The Panel expressed the wish to talk to a wider range of stakeholders in an attempt to get an accurate picture of how the Out of Hours service is perceived and how other stakeholders view the service as performing.
6. It is to this end that the Patient & Public Involvement Forum attached to Middlesbrough PCT is in attendance at today's meeting. Patient Forum's were created by statute and are attached to each Trust. They are there to represent the views of patients and to ensure that patient's views are inform the day to day running of the Trust.

7. As a result of this, the Patients Forum is a very useful evidence source for the Panel, when attempting to investigate the effectiveness of the Out of Hours service.
8. Further to the above, as the Out of Hours service is provided across the Tees Valley by Primecare, the Panel has written to the PCT Patient's Forums across the Tees Valley. This is in an attempt to gather their views and get a more detailed picture of how the service is perceived across the Tees Valley. This will inform the Panel's evidence gathering.

## **BACKGROUND PAPERS**

9. No background papers were used in the preparation of this report.

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